

**“Optimize business intelligence  
for Organizational  
Management System”- the  
Agile approach**

**NICE**  
Software Solutions



## Client Portfolio

The customer is a leading financial firm having approximately 200 million customer accounts and doing business in more than 160 countries with an inorganic growth over last 200 years, where standardizing and automating their systems has been a tedious process so that they harness the massive data and capitalize for tangible insights into data.

## Business Goal

Implement a dashboard to enable the in-business managers and stakeholders measure and manage their business technology risk in accordance with the Managers Control Assessment.

## Key Business Concerns

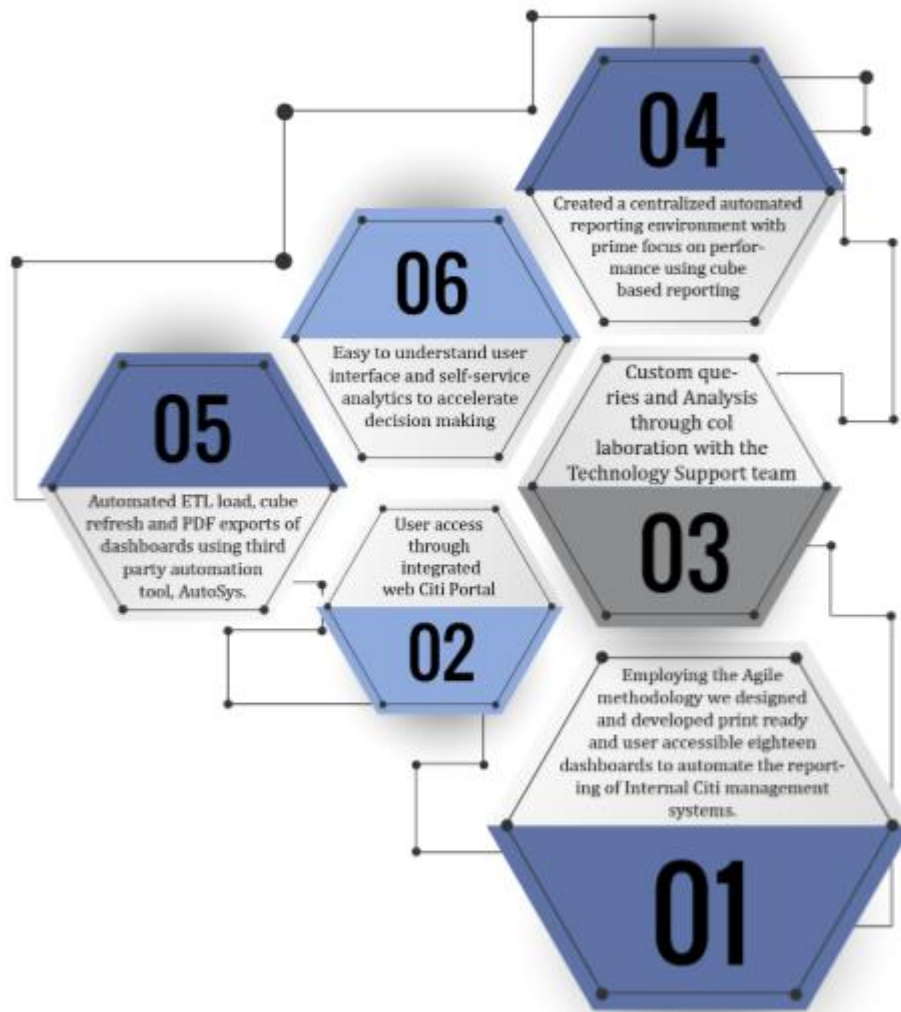


### 1. Nice Stratagem:

- Proffered a solution focusing on the key performance areas such as Continuity of Business indicators, Outages by Entity, Technology Vulnerability, COB Invocation, Risk analysis and Change requests
- Designed an integrated system for monitoring and maintaining integrity and security throughout the organization to avoid data infringement due to unauthorized access.

### 2. Optimized Solution

Deployment



## Definitives of Business Value

- Our data quality initiative has increased our clients' confidence in warehouse-based reporting versus other competent alternatives, and better quality awareness that improved data warehouse development practices.
- SSO customized security model handles the row level data security and regulates the data accessible to different power users.
- The customized security model for data access has reduced the effort of re-development of multiple reports with similar analysis.
- Our bespoke array of dashboard designs leveraging MicroStrategy's intuitive point-and-click interface enabled business users with powerful data exploration, faster business insight generation, and swifter sharing of insights at all levels.

## Summary

- The dashboard addresses the usability issue which affected the adoption of the current set of reports, while also enriching and expanding the content to include additional technology risk metric data sources.
- This dashboard and the underlying data was made available to Independent Risk Managers for independent challenge and other risk management activities. The data will be leveraged to include activities related to the identification of Technology Key Risk Indicators.

## “NICE” Value Proposition

Our customized end-to-end BI solutions are employed by leading financial organizations and firms to improve speed and agility, for risk aversion, enable calculated decision-making, and drive down costs. We understand and foresee that our BI solutions will be an extension to their current reporting capabilities. Our value proposition lies in our personalized approach to provide solutions to client’s technical, function and non-functional needs.

To learn more about our innovative functional and technical workshops, prototype designing activities, customized onsite and online trainings, educative handholding sessions and end user specific interactive videos and courses, please visit us [www.nicesoftware.com](http://www.nicesoftware.com) or email us at [info@nicesoftware.com](mailto:info@nicesoftware.com)



# Thank You

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